

## **General Information Fact Sheet**

## **ABOUT NORTHERN PROSTHETICS**

Northern Prosthetics is an Australian company specialising in the replacement of limbs, hands, fingers, feet and toes. We manufacture custom prostheses for all levels of amputees to suit a person's needs and goals. We service clients from all over Australia at clinics from Coffs Harbour to the Gold Coast.

Our mission is to transform people's lives - helping them return to their life and community feeling confident and comfortable. We aim to help people walk, run, swim, hold their heads high and be free to live again.

We combine technological innovation with anatomical design and medical science to create beautiful, functional and comfortable prostheses. We collaborate closely with each client to produce a customised and personal result.

Our technical staff are experts in the field of contemporary prosthetic manufacture and pride themselves on creating devices of the highest quality.

We create prostheses that are made to fit seamlessly with your body and integrate smoothly into your life. Our team supports all aspects of prosthetic treatment, manufacture and care.

## **CLIENTS**

Clients of Northern Prosthetics fall into one of the following categories:

- NDIS participant;
- EnableNSW consumer;
- Private Insurance Company;
- Workers Compensation Claimant;
- Self funding client; and
- Department of Veteran Affairs (DVA) / Australian defence Forces (ADF).

## WHAT IF THERE'S AN ISSUE?

In the first instance, the Client should contact Peter Lewis, General Manager:

- by phone on 02 6687 0777;
- by email plewis@northerprosthetics.com.au; or
- by mail: Northern Prosthetics,

203A Southern Cross Drive,

Ballina NSW 2478

By contacting us we will be able to work through the available options and recommend the best one for you.